



CUSTOMER PLUS MOBILE APPLICATION (FOR APPLE DEVICE)

USER MANUAL







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1.Introduction

1.1. Start up the Application



The Customer Plus Screen will be displayed while the Application is loading.





1.2. First use the Apps

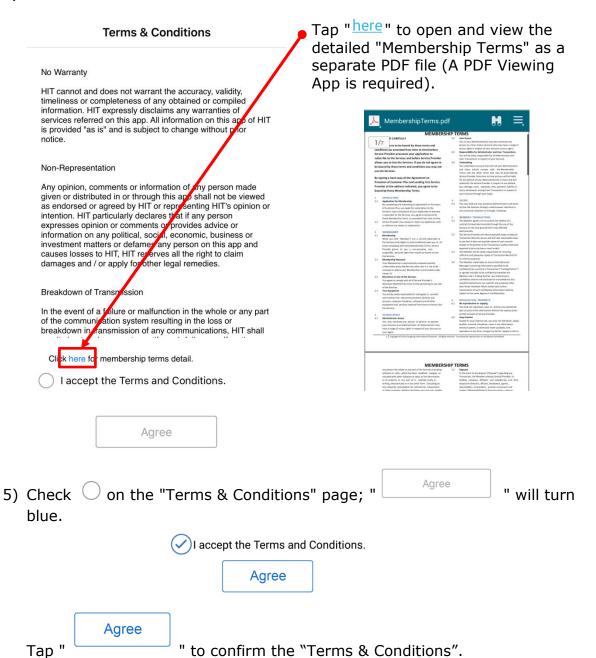
Confirm follows things when you use this App at first time.

- 1) It will be popup Language Window.
- 2) Please select your preference language





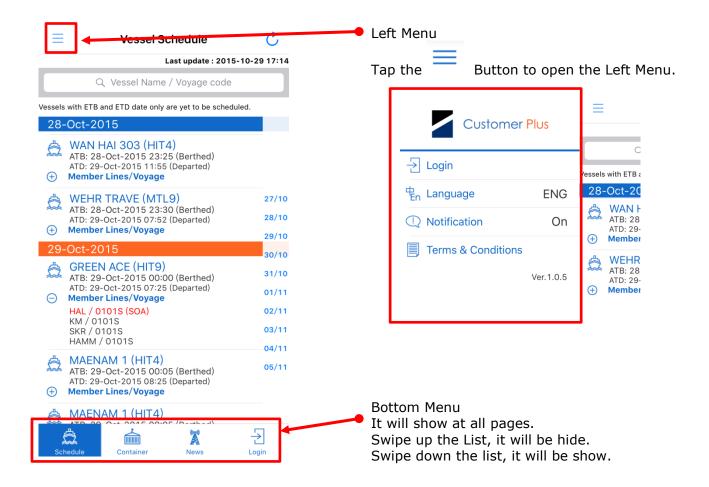
- 3) Then popup a "Terms & Conditions" Page
- 4) Please Confirm The "Terms & Conditions"



6) The main screen of "Vessel Schedule" will be shown when the Application is ready.



1.3. Screen Function Overview





1.4. What are Full Function Mode and Public Mode?

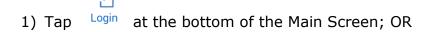
There are two operation modes:

- ♦ Full Function Mode
 - It is required Login (For Authorized Users only)
 - > It can access more information and function for the shipping line
 - Vessel
 - Container
 - Monitor
 - Terminal
 - Inbox
 - News
- ◆ Public Mode with limited functions (For Public Users)
 - No Required Login
 - > It have basic function only
 - Vessel
 - Container
 - News



1.5. How to switch to Full Function Mode / Public Mode?

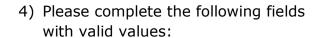
1.5.1. Enter Full Function Mode



2) Tap at the top left of the Main Screen to bring up the Left Menu,

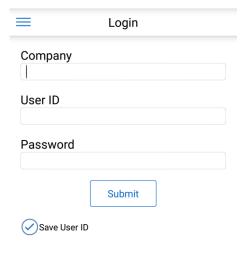
then select Login from the Menu.





> Company, User ID, Password





Notes:

Check the Some User ID to save "Company" and "User ID" for future use.







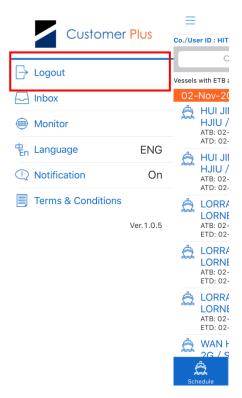




1.5.2. Exit Full Function Mode

Tap the Button at the top left of the Main Screen.to bring up the Left Menu.

Then select Logout from the Left Menu





1.6. News - Latest News from the Terminal

Latest news from the Terminal will be pushed to the Users' devices in the form of notifications once released. Such News will also be stored for later viewing. To view them:

- 1) Press the News Button at the bottom menu of the Main Screen.
- 2) The News Screen with the latest Terminal news will appear.











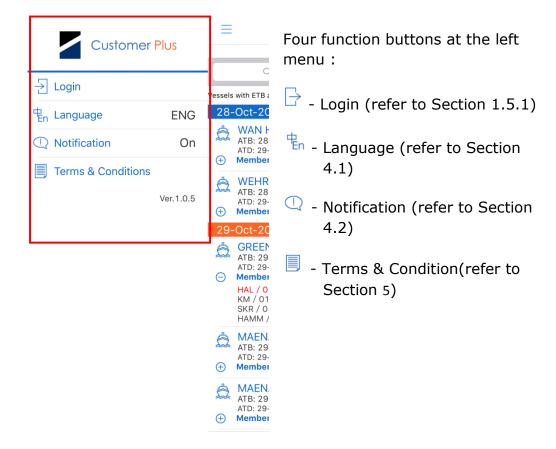


2. Public Mode for public user

2.1. Overview

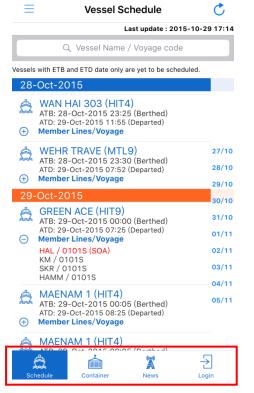
Public Mode is use for public user. If you are registered member, please jump to see Section 3.

2.1.1. Left Menu





2.1.2. Bottom Menu



Four function buttons at the bottom:



Schedule - Vessel Schedule (refer to Section 2.2)



Container - Container Enquiry (refer to Section 2.3)



- Updated News from the Terminal (refer to Section

1.6)



- To login for the Full Function Mode (refer to Section 1.5.1)

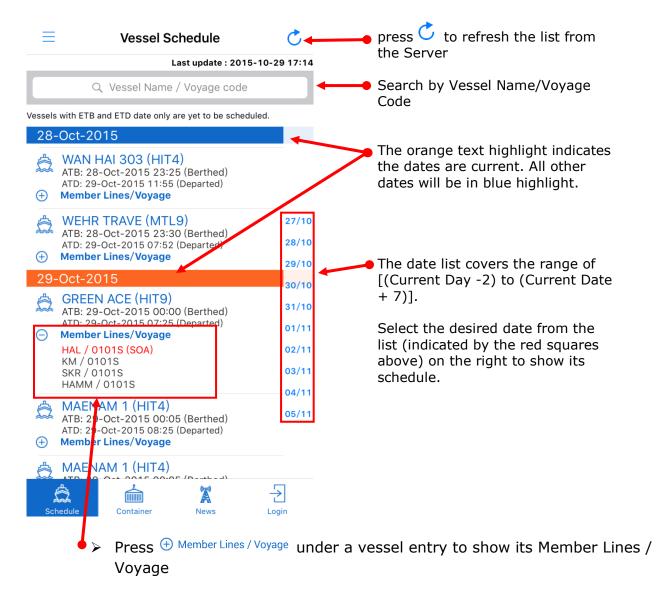


2.2. Vessel Schedule

2.2.1. Overview

Search Vessel Schedule by Vessel Name/Voyage Code

Swipe up or down to scroll the items on the Vessel Schedule list.



Items in Red: Ship Operator Agents



2.3. Container

2.3.1. Overview

Search container information by Container Number

- 1) Select Container from the Main Screen to bring up the Container Enquiry Screen.
- 2) Enter the Container Number in the Search Bar (Not case sensitive here). **Container Enquiry** Container Enquiry DFSU1867258 C Last update : 2015-10-29 17:19 DFSU1867258 Container No. 8 DFSU1867258 Information Owner Status Empty HIT4 **Terminal** 22/G1 (20'/GP) Size/Type(Group) Material S DG Class N/A Location Gate out $\stackrel{\frown}{\geq}$ ((m))

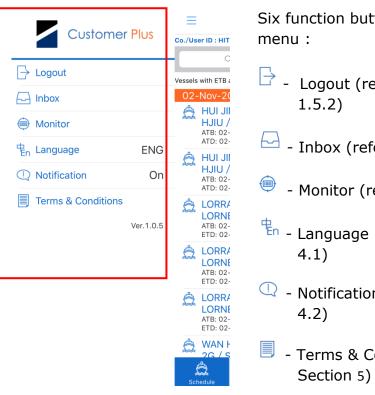


3. Full Function Mode for Authorized Users

3.1. Overview

After Login your account to use full function mode, you can access more function. (how to login, please refer to 1.5.1)

3.1.1. Left Menu

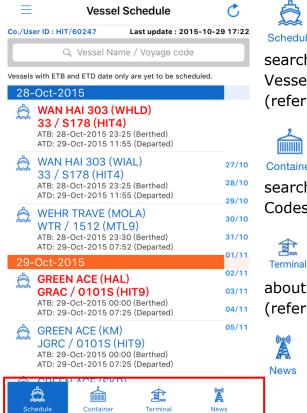


Six function buttons at the left

- Logout (refer to Section
- Inbox (refer to Section 3.7)
- Monitor (refer to Section 3.4)
- En Language (refer to Section
- Notification (refer to Section
- Terms & Condition(refer to



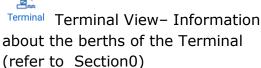
3.1.2. Bottom Menu





Schedule Vessel Schedule - To search for Vessel Schedules by Vessel Names / Voyage Codes (refer to Section 3.2)

Container Enquiry - To search for Containers by Container Codes(refer to Section3.3)



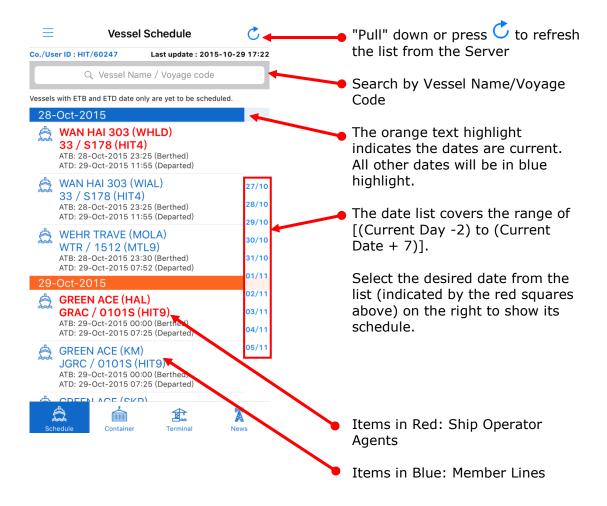
News News - Refer to section 1.6



3.2. Vessel Schedule

3.2.1. Overview

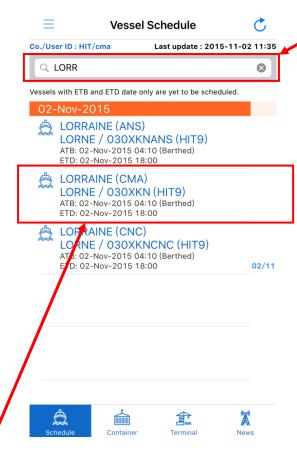
Search Vessel Schedule by Vessel Name/Voyage Code





3.2.2. Vessel Schedule Enquiry

1) Search your Vessel Schedule by Vessel Name/Voyage Code



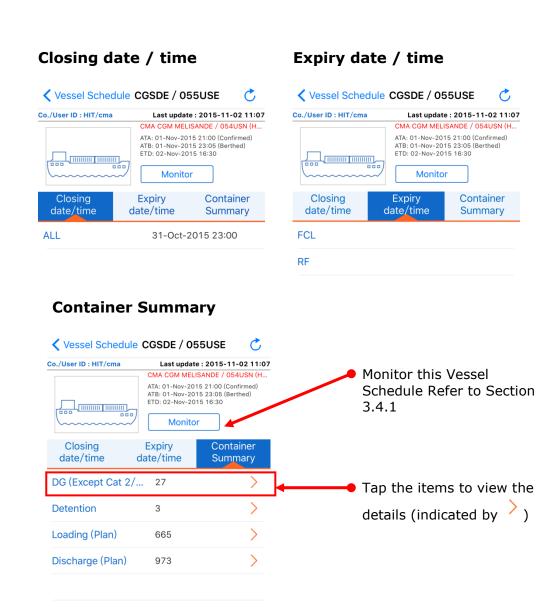
2) Tap the Search Result to view its details.



3.2.3. Vessel Schedule Detail

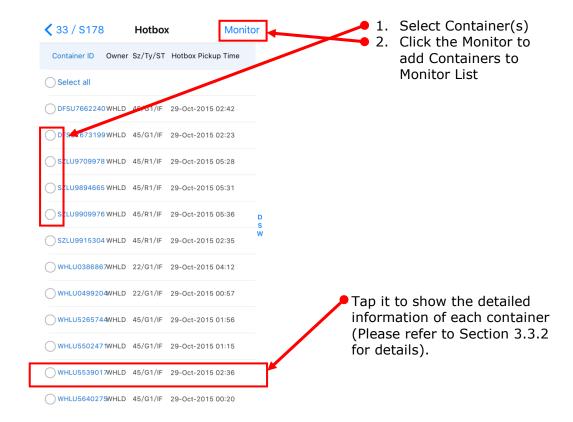
It will be show the Vessel Schedule detail information such as Vessels name, ATA, ATB, ATD etc.

There are three tabs – Closing date / time, Expiry date / time, and Container Summary on this page.





3.2.4. Container Summary - Hotbox/ DG / Loading / Discharge Detail

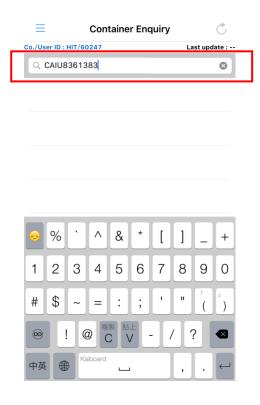




3.3. Container

3.3.1. Container Enquiry

- 1) Select Container from the Main Screen to bring up the Container Enquiry Screen.
- 2) Enter the Container Number in the Search Bar (Not case sensitive here).

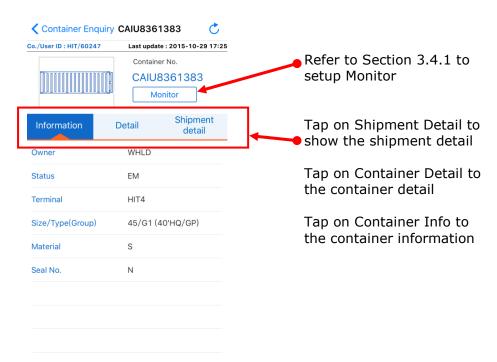




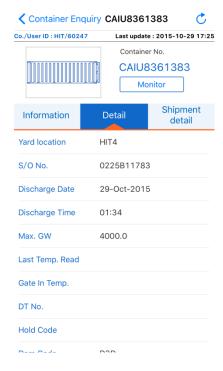
3.3.2. Container Detail

The details of the container will be shown if it can be located.

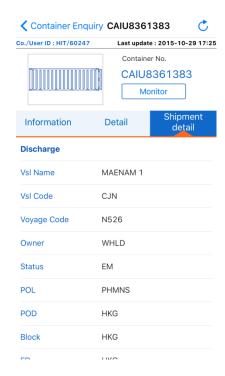
Container Information



Container Detail



Shipment Detail





3.4. Vessel/Container Monitor

3.4.1. Setup Vessel/Container Monitor

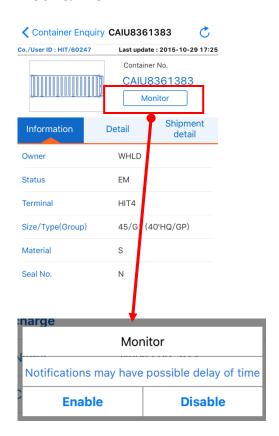
The Container/Vessel can be put onto the "Monitor" List. Any updates regarding the containers on that List will be pushed to and stored in the Users' device once released.

- 1) Press Monitor on this page.
- 2) The "Monitor" Setting Box will pop up.

- Vessel Schedule



- Container

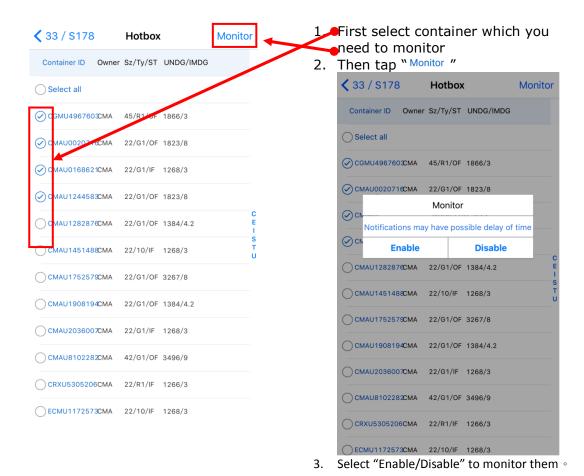


Select whether to "Enable" / "Disable" this Notification.



Or, setup one or more container(s)

At Container Detail> Container Summary > Container Summary - Hotbox/ DG / Loading / Discharge Detail (refer to 3.2.2)





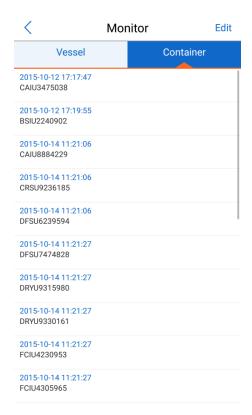
3.4.2. View Vessel/ Container Monitor

- 1) Tap the Button at the top left of the Main Screen. This will bring up the Configuration Menu.
- 2) Select Monitor to view the Lists. There are two tabs for Vessel and Container respectively:

Monitor Edit Vessel Container 2015-09-22 09:23:52 MOL BREEZE 2015-10-14 11:16:01 CAPE NABIL 2015-10-14 11:16:55 CMA CGM COLUMBA 2015-10-14 14:06:42 HE JIN 2015-10-14 15:59:10 KUO CHIA

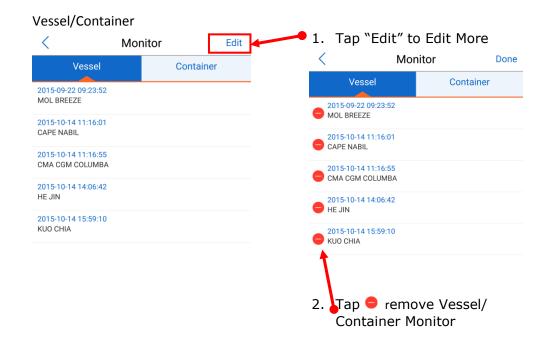
Vessel

- Container



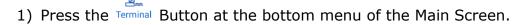


3.4.1. Remove Vessel/Container Monitor

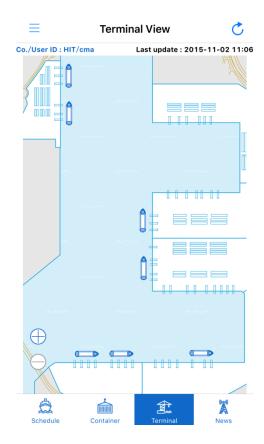




3.5. Terminal View



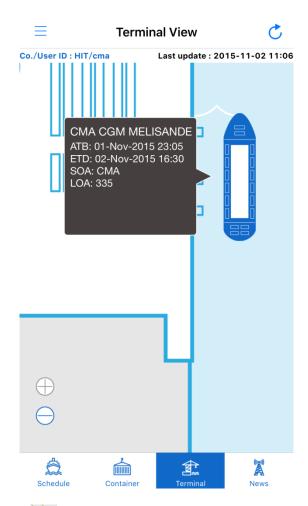
2) The Terminal View Screen will appear.



- > Tap to enlarge the View. Or.
- Double tap on screen to enlarge the view
- Drag to move to the desired area. Information about the berths (ATB, ETD, SOA, LOA) in the magnified area will be displayed.



Magnified Terminal View



> Tap to return to the original display proportion.

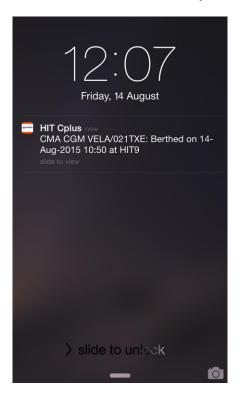


3.6. Push Notification for Vessel/Container

New Information about selected vessel and container can be pushed to the Users' mobile devices once released.

Cplus Notifications pushed to Mobile Devices

Such notifications can be enabled / disabled (Please refer to Section 3.4).





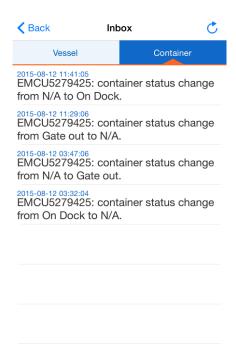
3.7. Inbox for Vessel/Container

Vessels and Containers can be put into the "Monitor" List so that any update information regarding them will be pushed to the Users' device in the form of notifications once released. Such information will also be stored in an "Inbox" for later viewing. To view the "Inbox":

- 1) Tap the Button at the top left of the Main Screen. This will bring up the Configuration Menu.
- 2) Select lnbox to view. There are two tabs for Vessels and Containers respectively:
 - Vessels **≺** Back Inbox Vessel Container been hoisted, HIT gate service will close at 160 2015-06-16 15:46:06 Please be advised typhoon TEST signal no. 3 has been hoisted, HIT gate service will close at 1600 2015-06-15 16:01:06 NYK ORION/036W17: Berthing on 14-Jun-2015 15:00 at HIT4 2015-06-15 16:01:06 NYK ORION/035E11: Berthing on 15-Jun-2015 14:54 at NYK ORION/035E11: Berthing on 15-Jun-2015 14:54 at ACT8 2015-06-15 16:00:06 NYK ORION/036W17: Berthing on 14-Jun-2015 15:00 at HIT4 2015-06-15 15:59:06 NYK ORION/036W17: Berthing on 14-Jun-2015 15:00 2015-06-15 15:59:06 NYK ORION/035E11: Berthing on 15-Jun-2015 14:54 at 2015-06-15 15:58:06 NYK ORION/036W17: Berthing on 14-Jun-2015 15:00

2015-06-15 15:58:06

- Containers



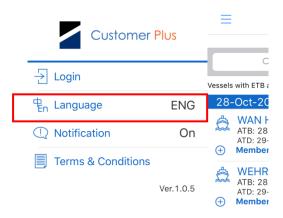


4.User Preference

4.1. Display Language

1) Tap the Button at the top left of the Main Screen to bring up the Left Menu.

The current language is shown on the right of $\frac{1}{2}$ Language .

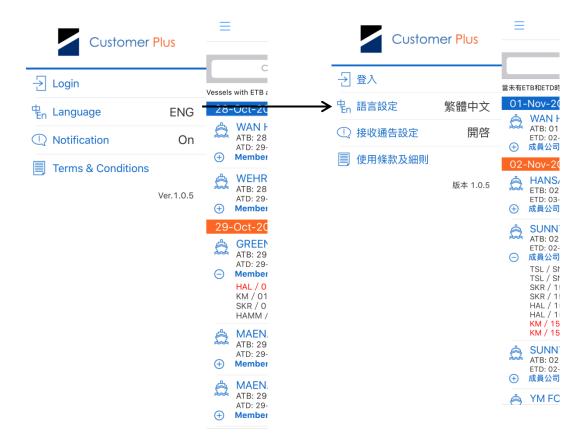


2) Tap En Language to change the language





- 3) Tap the desired language to use.
- 4) The interface will be switched to the selected language.





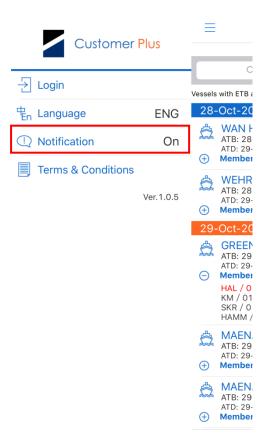
4.2. Notification Setting

The Application can provide push notifications of update information for the following:

- News
- Vessel(s) / Container(s) on the lists in "Monitor"

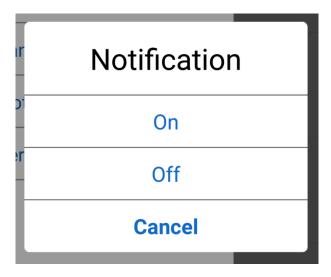
This can be enabled / disabled.

- 1) Tap the Button at the top left of the Main Screen to bring up the Configuration Menu.
- 2) The current setting is shown on the right of Notification.



7

3) Tap \bigcirc Notification to change the setting. A menu will appear.



4) Tap the desired option.



5. The Terms & Condition

- 1) Tap the Button at the top left of the Main Screen. This will bring up the Configuration Menu.
- 2) Select Terms & Condition. Scroll up and down to view the contents.

